

# THE BRISTOL

THE DOYLE COLLECTION • HARBOURSIDE

## Pet Agreement

We look forward to providing a memorable stay for you and your pet.

To ensure the comfort and enjoyment of all our guests, the following policies apply to your pet's stay:

1. **Pet Fee.** There is a **£20** non-refundable fee, per pet, per night. This fee will be charged to your account prior to check-out to cover the cost of deep-cleaning the room in preparation for our next guest.
2. **Damage Assessment.** In the event of damage caused by your pet or for any extraordinary cleaning necessary after your pet's stay, you will be billed for full charges. You must tender a valid credit card at check-in as payment for any damage or extraordinary cleaning costs related to your pet's stay. By signing this agreement, you expressly authorize the Hotel to charge these costs to your credit card during or after your stay.
3. **Acceptable Pets.** We welcome all well-mannered, disease-free dogs and cats weighing 33 pounds (15 kilos) or less, at least one year old. We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive barking, evidence of disease, or urination or defecation in public areas. No more than one pet may occupy each guest room. You will be responsible for all charges relating to the removal of your pet including transportation and kennel charges.
4. **Pet-Friendly Areas.** We regret that pets are not allowed in the hotel food and beverage outlets. You are welcome to dine at our Rick's bar on the terrace tables on the harbour.
5. **Leashes.** Pets must be leashed or held in arms in all common areas of the hotel.
6. **Pets May Be Left Alone.** Pets may be left alone in the room for up to 4 hours. Guests are required to fill out contact information that in the event of either an emergency situation with pet or in the event the pet creates a disturbance; guests will have to return to the hotel.
7. **Housekeeping.** For the safety and comfort of your pet, Housekeeping will enter your room only if you are present and your pet is caged.
8. **Pet Needs.** As your pet is staying at their new home away from home, we would like to make them as comfortable as possible. Please let us know if you have any special needs or requests.

**Release and Indemnification:** You agree to release, defend, and indemnify The Bristol Hotel from any and all claims or damages related to your pet or your pet's stay at the Hotel, including any claims by third-parties.

Agreed and Accepted:

Pet Name \_\_\_\_\_

Guest Name \_\_\_\_\_

Mobile Number \_\_\_\_\_

Signature \_\_\_\_\_

Arrival Date \_\_\_\_\_

Emergency number \_\_\_\_\_

Date \_\_\_\_\_